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**CITY OF NEWPORT
EXPERIENCING TELEPHONE AND INTERNET DISRUPTIONS**

The City of Newport is experiencing telephone and internet disruptions. The city began to notice problems with these functions on August 12.

The issue, according to Matthew Sparkes, Deputy Head of Technology, at The Telegraph, is that “Ageing machines which control the internet were designed with an arbitrary limit to the amount of data they could handle. Yesterday, we hit that limit.” In this August 13, 2014 article in The Telegraph, Sparkes indicated that “problems were reported around the world.”

The city has experienced sluggish, and occasionally non-existent, internet service, along with an inability to hear some telephone callers. The city’s Information Technology office is monitoring the situation, but the remedy is wholly beyond the control of city staff.

In addition to the article in The Telegraph, there are several other trade articles that detail the problem. These articles can be accessed on the following links:

<http://www.zdnet.com/internet-hiccups-today-youre-not-alone-heres-why-7000032566/>
<http://www.telegraph.co.uk/technology/news/11030725/How-an-arbitrary-number-broke-the-internet-yesterday.html>
http://www.theregister.co.uk/2014/08/13/512k_invited_us_out_to_play/
<http://online.wsj.com/articles/y2k-meets-512k-as-internet-limit-approaches-1407937617>

Additional information may be obtained from Tad Taylor, Junior System Administrator, for the City of Newport, at 541.574.0622.

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